

**Dear guests/patients**

According to your non-acquaintance with the rules, customs and current official procedures in Iran, the international patient's department (I.P.D) is established at this hospital to serve and facilitate the course of action for our dear patients.

Health tourism is defined as people traveling for over 24 hours and less than a year from their permanent place of residence for preserving, improving or regaining their physical and mental health.

((IPD) is an international move to succeed in performing medical duties. In addition, the Health Department of the Ministry of Health enables all centers to provide global health services for the creation of an international patient department.

Coordinating almost all services from the IPD physician for the initial examination of the patient; accepting patients; the discharging unit to estimate customer costs and the unit to guide customers; to coordinate services with the facilitator and the follow-up steps of the IPD coordinators.

The IPD doctor will also be responsible for tracking all clinical services provided to international patients.

All services are quick to provide better and faster medical care to international patients who receive through this section. This means that patients do not have to worry about long waiting lists.

**To contact the experts in our department you can call to the following phone numbers:**

Address 1: new building of hospital, ground floor, room (No.105)

Department office of International Patients Reception (IPD)

Time: from 8 to 16 (morning and night shift)

Responsible: Roghayeh Rezapour

Tel number: +98 413 6577335

Email: [Rezapour233@gmail.com](mailto:Rezapour233@gmail.com)

Address 2: first floor in new building of hospital- nursing office

Night shift &ndash; responsible: supervisor watch

Tel number: +98 413 6580133

(International Patients Reception Department)

Thanks for cooperation